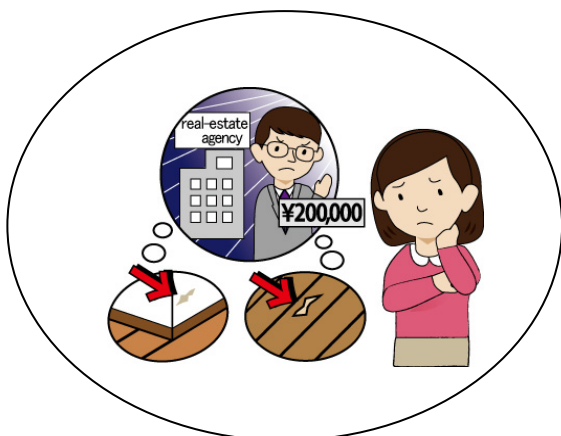


In Case of Consumer Troubles!



- You could not receive the deposit since you were asked to pay for repair when leaving an apartment.



- You clicked a mobile phone's URL which connected to an adult site, and were charged a large sum of money.

Yokohama-shi Shohi Seikatsu Sogo Center (Yokohama Consumer's Association)

TEL. 045-845-5640 FAX. 045-845-7720

〒233-0002

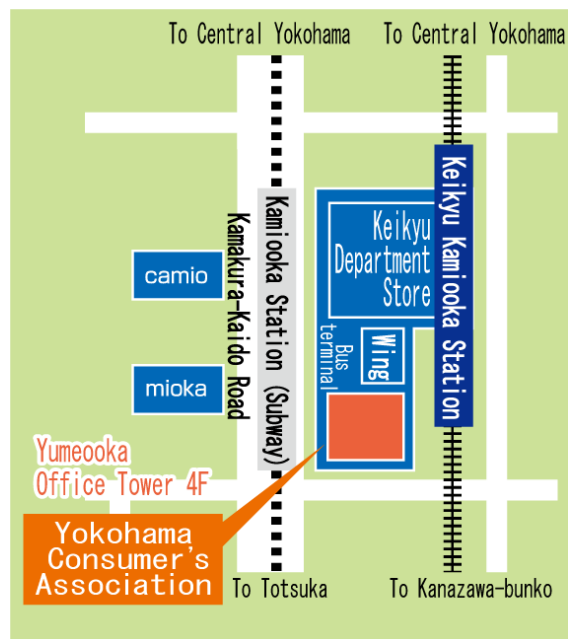
よこはましこうなんくかみおおおかにし

横浜市港南区上大岡西1-6-1

ゆめおおおかオフィスタワー
ゆめおおおかオフィスタワー4F

(Yumeooka Office Tower 4F, 1-6-1 Kamiookanishi,
Konan-ku, Yokohama, 233-0002)

- Available
Every day (except public holidays and Dec. 29 - Jan. 3)
- Hours
Weekdays: 9am-6pm (noon-1pm: phone counseling only)
Weekends: 9am-4:45pm (phone counseling only)



* Website: <http://www.yokohama-consumer.or.jp>

Issued by:

ざいだんほうじんよこはまししょうひしゃきょうかい
財団法人横浜市消費者協会

Yokohama Consumer's Association

(Translated by)

こうえきざいだんほうじんよこはましくさいこうりゅうきょうかい
公益財団法人横浜市国際交流協会

Yokohama Association for International
Communications and Exchanges (YOKE)